

You have chosen to stay on one of the most beautiful islands in the world. We realize you have many options when choosing a vacation destination and thank you for selecting Gallows Point Resort.

We continually strive to provide outstanding and memorable experiences for our guests. If there is anything we can do to make your stay more enjoyable, please do not hesitate to contact the Front Desk or any member of our staff and we will do our best to satisfy your requests.

Visit our Concierge Desk in the Gift & Gourmet Shop and take advantage of the many activities St. John has to offer.

Our concierge will be happy to make any dinner or activity reservations for you and offer advice on where to go and what to do. They also have menus from each of the restaurants on St. John to help you choose the type of dining experience you wish.

We are proud to have Ocean 362 restaurant at Gallows Point. Enjoy the spectacular views and sunsets from the bar on the upper level or experience their wonderful cuisine in the dining room.

Enjoy your stay!

Akhil Deshwal General Manager

IMPORTANT NOTES:

Air Conditioning

The best way to appreciate the Caribbean is to have the doors wide open during the day to allow the breezes to blow through your room.

Please take note of the following points when using the air conditioner:

- The thermostat is located:
 - Next to the closet door in the bedroom of the Upper Suites (C and D)
 - In the hallway of the Lower Suites (A and B)
 - Close all doors and make sure all louvers, including the louvers below the side windows and the bathroom louvers are shut tight. If any louvers do not shut properly, please call the Front Desk.
 - Please do not turn the thermostat below 72 degrees.
 - Please turn off the air conditioning when you leave for the day.

Parking

The parking lot can become congested, especially during the evening when the restaurant is open. It is sometimes necessary to move vehicles that are double-parked. If you double-park, park at the resort entrance, or block access in any way, PLEASE LEAVE YOUR KEYS AT THE FRONT DESK. Our bellmen will move your vehicle if necessary. Your car keys will be left in your mailbox.

Also note that additional parking is available in the upper lots just past the hotel entrance on the right.

Directory of Services

Activities

Visit the Gallows Point Resort Gift & Gourmet Shop for all of your activity needs. See their flyer toward the back of this folder for information on the many activities and services they provide. You may reach them at ext. 608.

Airlines and Lost Luggage

If your luggage is delayed by the airlines, our Front Desk will assist you.

The airlines advise you to reconfirm your departing flight 48 hours prior to your scheduled departure time.

American Airlines	1-800-433-7300
American Eagle	1-800-474-4884
Cape Air	1-800-352-0714
Delta Airlines	1-800-221-1212
Jet Blue	1-800-538-2583
Seaborne Airlines	1-340-773-6442
United Airlines	1-800-525-0280

Balconies and Porches

Gallows Point Resort prides itself as being in harmony with St. John's natural beauty. Please do not hang beach towels or other clothing over the balcony rails.

BBQ Grill

Please feel free to use our BBQ gas grill in the picnic area located directly across from building 7.

Beach Chairs

Page 2

Each suite has a cooler to enhance your beach time. Beach chairs are located right across from the guest washers and dryers. The Front Desk Agent will ask you to sign for the beach chairs. Your folio will be charged \$60.00 for any chair not returned.





Beach Towels

Clean beach towels are placed in your room each day. If you require more beach towels or wish to replace them on your way back from the beach or pool, you may exchange them at the Front Desk. Please return used beach towels when receiving fresh ones.

Car Rentals and Keys

Remember to drive on the left! Rent a car or a jeep for at least a day and "explore." The concierge in the Gift Shop can arrange your rental, and the agency will pick you up. Please make sure you register your car with the Front Desk. If you need to double-park, please leave the car keys at the Front Desk so we can move your car for you when there is an open spot.

Children

Gallows Point Resort is geared towards adults and is known for relaxation, peace, and quiet. As such, children under age 5 are not permitted at the resort, and children are not allowed in the pool area unaccompanied. Please keep noise to a minimum.

Church Services

Ask the Front Desk for a list of St. John churches and their services.

Cocktail Parties Postponed until further notice due to COVID-19 safety measures.

Come meet fellow guests, resort managers and staff for our weekly Meet & Greet Cocktail Parties held at the lower seaside terrace on Monday evenings at sunset during the Winter Season. Complimentary beverages and Hors d'oeuvres from Ocean 362 restaurant paired with the sunset views make these "a must do" during your stay!

Coffee

We provide complimentary packets of coffee and coffee accessories throughout your stay. Your housekeeper will replenish these items during your daily clean.



Directory of Services

Drinking Water

The tap water in the suites is safe for general use. However, for drinking water during your stay we recommend filling up the pitcher provided in your suite from the drinking water station in front of Building 6. This water is triple-filtered right here at the Resort and better than any local bottled water you can purchase. Plus, it helps minimize the number of plastic bottles going into the landfill. So we recommend filling your personal water bottles here as well!

Electricity

As on any island, we occasionally experience power outages. In that event, we have a generator capable of running the entire resort which comes on automatically.

Emergency Telephone Numbers

The Front Desk is open 24 hours. Dial 0 to contact the Front Desk. Security will answer from 11:00 P.M. to 6:30 A.M.

Police	911 or 340-693-8880
Fire	911 or 340-776-6333
Ambulance/Police/Fire via cell phone	340-776-9110
Department of Health Hotline	340-776-1519
St. John Rescue	340-693-7377
Clinic (Myrah Keating)	340-693-8900
Cruz Bay Family Practice	340-776-6789
Hospital (in St. Thomas)	340-776-8311
St. John Dental	340-693-8898

<u>Faxes</u>

Incoming faxes are \$1.00 for the first page and 50¢ for each additional page. Outgoing faxes are \$2.00 for the first page and \$1.00 for each additional page.



Ferry Schedules

The ferries between St. John and St. Thomas and the British Virgin Islands offer you an excellent way to do "day trips" to other islands. Ferry schedules are in many of the local publications. If you're going to the BVI, we recommend you check directly with their office, as their schedules sometimes change. The BVI ferry dock is located in front of the National Park Service building. Please note that you must have your passport to go to the BVI. Customs officials will require your documentation prior to entry.

Fitness Center

Enjoy complimentary access to the Fitness Center, located near the lower seaside terrace below the main pool deck.

Fitness Classes Cancelled until further notice due to COVID-19 safety measures.

Fitness classes, such as yoga, are offered at the lower seaside terrace during the Winter Season. *Postponed until further notice due to COVID-19 safety measures.*

Gift Shop

Gallows Point Resort Gift & Gourmet, located at the entrance of the resort, serves as our gift shop, convenience store, coffee shop, snorkel gear rental and concierge. They will arrange guest activities, car rentals, restaurant reservations, spa treatments and much more. For your convenience, you may open an account with them at the beginning of your stay and "charge" throughout the week. Please pay your tab directly with them the night before your departure if you are leaving early. You may reach the Gift Shop at Ext. 608.



Directory of Services

Guest Satisfaction Surveys

We hope to accommodate any request or question you may have while you are here. We want you to be happy! Your comments and feedback are very important to us, and we hope you will take a moment to complete our Guest Satisfaction Survey which will be provided along with your departure letter on the last day of your stay. Gratuity slips are also in the front cover of your guest information book. *Now provided to you via email*.

Housekeeping

Our Housekeepers are here each day from 9:00 A.M. until 4:30 P.M. If you would prefer not to have daily service, or wish to have your room cleaned at a specific time, please advise the Front Desk, preferably the day before. If you do not want housekeeping on any given day, please leave the Do Not Disturb sign on your door. The housekeepers will not clean your room until the sign is removed.

Housekeeping Gratuities

Our housekeepers pride themselves as some of the best in the Caribbean. Many have been here so long that repeat guests know them by name! If you wish to compliment them by leaving a gratuity, you may do so at the end of your stay by notifying the Front Desk via phone prior to checkout; the amount will be added to your folio and your card on file will be charged accordingly.

<u>lce</u>

Bags of ice are available for purchase in the Gift & Gourmet Shop.





Internet Access

We offer complimentary Internet access by the Front Desk lobby for you to access your e-mail or the web. We have wireless Internet throughout the property, although few areas are blind spots. Our guest lobby is the wireless hot spot.

Instructions:

User name: Enter unit number (example 1a, 2c, 10d, 15b, etc.)

Toll-free support: 866-277-9782

- 1. View Available Networks and connect to Gallows Point Wi-Fi
- 2. Launch your Internet browser and go to any public website
- 3. At the login screen enter Username (your room number)
- 4. Click on the Enter button to accept the Terms & Conditions

<u>iPHONE USERS:</u>

- 1. Go to Safari App
- 2. Type in www.loginnow.org
- 3. The login page will appear
- 4. Enter Username (your room number)

Island Customs

Our local islanders are very friendly and gracious people. One of their most coveted customs is to say, "Good (Morning, Afternoon, Evening), how are you?" before starting a conversation, and ending an answered question with "Thank You." Using such manners will bring you more pleasant interactions during your stay. Also, wearing just bathing suits in public is not only unacceptable; it's against the law! Please wear appropriate clothing when off the beach.

Insects

We share our homes with many insects in the Tropics! Tiny critters called "No-see-ums" (they are so small, you can't see them, thus the name!) sometimes come out at dusk. Mosquitoes are also sometimes a bit of a nuisance. Insect repellents are very effective and are available in the Gift Shop. There are two types of ants that love it down here as well – some that love sugar, and some that love food. Please keep this in mind when deciding whether to leave items on the counter top. In the tropics the fridge is the best place for all food items.



Directory of Services

Laundry

Guest washers and dryers are located to the left side of the Gift Shop and are complimentary. The wash cycle is approximately 25 minutes and the dryer takes about 35 minutes. Laundry detergent is available in the Gift Shop for \$3.00

Mail

The Front Desk has a mailbox for each suite and will leave you a voice mail if you have mail or a written message. The Front Desk also provides postage and mailing of your postcards or other mail, and will charge it to your folio. If you would like to send more of our Gallows Point Resort postcards to friends, please ask the Front Desk for additional cards.

Maintenance

If anything in your room is not functioning properly, please call the Front Desk. You should always have good water pressure and hot water. If anything is not working or not to your satisfaction, please do not hesitate to contact us immediately.

Newspapers

A complimentary copy of the Times Digest is available at the Front Desk by 7:00 A.M. every day. The local Daily News is available in the Gift Shop every morning except Sunday.

Noise

The suites at Gallows Point Resort are designed to let the natural Caribbean breezes flow through. As a result, sound carries very well. We ask that you be aware of the level of your voices and any music or TV noise at all times, but particularly after 9:00 P.M. Excessive noise is monitored by security, and for the convenience of all our guests, security has been instructed to politely ask guests to lower sound when appropriate.

Repeat Guests

Welcome back! So many of our guests are "repeaters" and we thank you if you are one of them! Repeat guests who re-book directly with us within one year of their previous stay will receive a 10% discount when requested at the time of booking.



Restaurant

Ocean 362 restaurant opens for drinks at 5:00 P.M. and for dinner at 5:30 P.M. and is located above the lobby. The sunsets from the top floor bar are truly spectacular. Reservations are strongly recommended and can be made every day beginning at 2:30 P.M. by calling the restaurant at ext. 500 or calling the Gallows Point Resort Gift & Gourmet shop throughout the day at ext. 608. The shop also has a nice variety of breakfast and lunch items, snacks, drinks and other goodies.



Safes

The complimentary in-room safes are provided for the security of your valuables. Please use them, as we cannot be responsible for valuables not placed in the room safe. If you have larger items you wish to secure, we have larger safes at the Front Desk.

Safety and Security

St. John is a very safe and hospitable island. However, common sense security precautions are appropriate and guests are encouraged to lock all valuables in the safe provided in each suite. Lock and bolt all doors when you leave the suite for the day and close the louvers and secure the safety chain on the front door at night when in for the evening. We also suggest you monitor valuables while on the beach and do not leave valuables in your car or jeep, or on your patio or balcony. Gallows Point Resort has security on property from 2:00 P.M. until 6:30 A.M. You will see routine patrols with a flashlight during this time. They have also been asked to remind guests to close louver windows when their air conditioning is on and to shut balcony doors when left open after guests have retired for the evening.

Directory of Services

Smoking

Gallows Point Resort is a 100% non-smoking facility, due to a recent Virgin Island's law. The smoke-Free Act prohibits smoking in any public place including restaurants, bars and all places of employment, whether they are indoors or out- doors. There is no smoking allowed in your room, on your balcony, on your patio, or any other place on the property except the parking lot in front of the resort, 20 feet away from the lobby. The fine for smoking in room is minimum \$250.00.

Swim Platform and Pool Rules

Pool hours are from 8:00 A.M. to 9:00 P.M. Please note that the resort is geared to adults. Our pool has no lifeguard and is to be used at the guest's own risk. Normal pool rules should be followed – please, do not dive or jump into the pool or dive into the ocean from the swim platform. Floating devices are not allowed in the pool. Bottles and glasses are prohibited in the pool area. Children must be supervised at all times.



Taxis

Page 10

The Gallows Point Resort shuttle is for transporting arriving and departing guests to the ferry dock. The Concierge or the Front Desk will be happy to arrange a taxi for you if you would like to go elsewhere.





Telephone and Voice Mail

Please see instructions on telephone for setting voice mail options and emergency numbers. Voice Mail Dial 519.

A red blinking light indicates that you have a message. Dial 519 to access your voice mail. Please wait after listening to your messages for instructions on deleting or saving messages.

Please follow the instructions on the telephone for making calls. Kindly note that only inhouse and local calls can be made from the room phones.

TV, DVD and Cable

Please refer to the list next to your TV for satellite channels and instructions. If you need help with the operation of your satellite TV or DVD, please call the Front Desk. Please remember to keep your TV volume to a level that will not disturb other guests.

Umbrellas

Available from the Front Desk for those special tropical days on St. John. You will be asked to sign for the umbrella. If it is not returned, your folio will be charged \$40.00.

Visitors

Gallows Point Resort requests that you notify the Front Desk about any visitors you may invite to the property while they are here, and that you always accompany them while on the property. For the security of all guests, unescorted persons not staying here are politely asked to leave.

Wake-Up Calls

Please stop by or call the Front Desk to schedule a wake-up call.

Departure and Check-Outs

Please remember to return your key(s) to the Front Desk at check-out.

Check-out time is 11:00 A.M.

Please make sure you have plenty of time to check out and catch your departing ferry. We recommend you check out at least 45 minutes before your ferry departure to ensure we have time to escort you to the dock on time.

A complimentary shuttle to the ferry is provided for you. Just let the Front Desk know the evening before which ferry you wish to catch. The shuttle usually leaves approximately 15 minutes prior to each ferry's departure.

If you plan on taking the 11:00 A.M. or 11:15 A.M. ferry, please note that this is often a busy time at the Front Desk, so leave plenty of time to check out.

If your ferry leaves after 11:00 A.M., we will be happy to store your luggage for you. If you wish to leave your room later than 11:00 A.M., please call the Front Desk the evening before to request a late check-out and we will try to accommodate you if possible.

Don't forget to settle your account at the Gift & Gourmet Shop early on your departure day. If you are departing early in the morning, we recommend you do so the night before you leave.



Page 12



History of Gallows Point Resort

One of the earliest resorts on St. John was Gallows Point, built by Duke Ellington after he purchased five acres of land in 1948. Prior to this purchase, the Government of the Virgin Islands had contemplated selling the property to a developer who had promised to develop the land and build a resort to employ the people of St. John. The property went through several owners before Duke Ellington purchased it for a mere \$5,000.00. Some accounts say the land purchase was in 1952. Lavender Hill was also included in this purchase. If you could see what Gallows Point was like before Duke Ellington purchased it, you would never have been able to imagine that it would turn out to be one of the nicest resorts in the Virgin Islands today. There were donkeys, horses, dogs and cats freely roaming about.



Originally part of a plot of land that used to be a cemetery, its former owner, Addis White, sold the portion of the land that now is Gallows Point Resort to the Government of the Virgin Islands. Around the late 1940s to early 1950s, several attempts were made at purchasing this area, but time and time again the deals were not completed. When the land was sold to the Government of the Virgin Islands, it was called "Foundout". It was subsequently named Gallows Point after the point of land that borders

Page 14

one side of the harbor of Cruz Bay. No, it was not named so because of any gallows on the property. There has never been any evidence to support the assertion that the area was used for hangings. These were and will always be unsubstantiated tales.

Richard Duke Ellington was a private eye novelist who also wrote for radio. He authored the Steve Drake Mysteries that were written in the 1940s and 1950s. He wrote only five mysteries, and all five featured a Manhattan-based private eye name Steve Drake. The titles were: *It's A Crime, Exit For A Dame, Just Killing Time, Shoot The Works* and *Stone Cold Dead*. Steve Drake was also featured on WSTA Radio, St. Thomas.

History of Gallows Point Resort

When Duke and Kay bought the property, it was with the intention of simply building a small cottage colony. As each cottage was completed, they came closer to realizing this dream. A Mr. Penn built the cottages.



The cottages were referred to mainly in the community as Gallows Cottages. Each cottage had an identifiable name, such as The Gatehouse, Main House, 2 Redwoods, The Yellow House (also known as the Honeymoon

Cottage), and The Tree House. Every cottage had modern conveniences, but no hot water.

Every day at cocktail time, Duke would entertain local residents and guests from all over the world. This was the place to gather to hear the latest island gossip, hear Duke's latest tale, act in an impromptu play, participate in horseshoe pitching contests, or scrutinize the harbor for arriving acquaintances from the ferries that ran once every half-day. An assortment of animals also attended these gatherings. Even when Gallows Point was just cottages, there were loyal customers who came back year after year.

In 1978, with waning health, Duke sold Gallows Point to Dr. William Wood of Red Bank, New Jersey and Mr. Forrest Fisher. In order to purchase the property, Dr. Wood sold his home in Chocolate Hole. Shortly after, Dr. Wood entered into a partnership with George Pappaylion and attorney Louis Drazin to construct condominiums to replace the original cottages on the property. Duke shortly after relocated to the states for medical reasons. He eventually died in Miami, but had set aside funds to put on a huge barbeque to celebrate his life. Duke's ashes were lost and never found; someone improvised and took ashes from barbeque wood and sprinkled them at sea.

Duke's headstone, found in the neighboring cemetery, reminds everyone of the early days. His epitaph reflects his love of the old west – "Let the wagons form a circle" – but ends with "The rest is silence". The early guests of Duke and Kay Ellington will long remember the stories, laughter and camaraderie.





Page 15

History of Gallows Point Resort

William Woods, Jr. recalls that for a short while after the change in ownership (months), the cottages and alfresco bar were managed by his mom, Constance Wood. He further remembered that getting the construction permits and plans to redevelop took a long time.

In the summer of 1979 (August), Hurricane David passed through the islands, and though there was not much damage to the island, tourists stopped coming. With hardly any tourists coming to the island, this was the ideal time for the new owners to start the redevelopment of Gallows Point as they had intended.

Dr. Wood's initial plans called for two large buildings with one- or two-bedroom units, one facing the harbor, the other facing St. Thomas. Coastal Zone Management (CZM) rejected this plan due to density of building on the property and concerns that two-bedroom units would increase year-round residents as well as the number of cars on the island. The current desire was approved with one last-minute change. The restaurant was originally planned for the point. Concerns for increased traffic and noise prompted the developers to switch location of the restaurant with building 15, which is why building 15 is numerically out of sequence on the property. Seven buildings consisting of four condos each were approved by Coastal Zone Management (CZM) for the first phase of the project. This was completed in 1981, with buildings designed by Chris Green. David Culbertson became the first manager and developer. The new vision for Gallows Point was on its way.

The second phase, consisting of the administration building and the restaurant, were completed in 1984. Prior to completion of the second phase of buildings, there was intense debate on the construction of the swimming pool.

Some owners in buildings 8 and 9 had concerns regarding noise and lack of privacy. Pool construction had to occur before buildings 1-7 blocked access for the heavy equipment needed to excavate rock and coral.



Page 16



History of Gallows Point Resort

Peacocks frequented the property, nesting and courting their mates on roofs and skylights. Efforts to evict the birds, including an infamous nighttime graveyard hunt, were largely unsuccessful. The birds eventually were displaced as construction on the island increased.

Air conditioning, television, and telephone additions to the property came over the years. All debated, fearing they would spoil the quiet, natural beauty of Gallows Point.

One of the conditions for approval by CZM was that use by owners would be restricted to onethird of the year, thus making the condos available for rental two-thirds of the year. Management of the condos was eventually turned over to the 52 owners who formed a rental management company with James Hannon as president.

In 2002, Ellington's was replaced by Zozo's Restaurant, and then again replaced with "Ocean 362" in 2013. Ocean 362 was remodeled to enhance the beautiful views of the ocean and across to St. Thomas. The number 362 in the name comes from the street address of Gallows Point, 362 Strand Gade.

It is probably more fitting to say that Gallows Point Resort has evolved rather than was built. The future awaits.

Sources:

- Mr. Elroy Sprauve Local Historian
- St. John Our Treasure Island by Julian Parton
- St. John Voices by Ruth Low
- Ms. McGinness of the Elaine Sprauve Library
- Dr. Timothy Sullivan
- Mr. William Wood Jr.
- Mr. Charlie Devalsing
- Mr. Scott Barnett
- Ms. Suzy Christy
- Henry & Maia Mongie



Page 17

Gallows Point Resort Mobile App

We are pleased to inform you...

that we have launched the Gallows Point Resort Mobile App. This exciting App can be downloaded on your own mobile devices including iOS and Android [Smartphones & Tablets].

We invite you to download Gallows Point Resort Mobile App for information on all that our Resort, St. John and St. Thomas have to offer, stay informed and always be connected.

Gallows Point Resort custom Mobile App is supported on all major mobile devices.

You are invited to download the Mobile App with the QR code below or go to the Apple App/ Google Play Store .



INFO TO GO!

