



A Note to Our Guests

Changes in our operating procedures due to COVID-19.

The safety and security of our guests and team members remains our highest priority. We take great pride in maintaining the highest standards of cleanliness and hygiene. Given the effects of COVID-19, we have taken additional measures, developed in consultation with global and local public health authorities (including the WHO and CDC), to ensure Gallows Point guests enjoy an even cleaner and safer stay. These new procedures include:

Wellness Checks. To ensure health and safety for all, every guest and employee must receive a temperature check upon entry to the property with a no-contact infrared thermometer. For guests, this will be done upon check-in. If you experience a fever of more than 100.3 or any respiratory symptoms such as cough, runny nose or shortness of breath please call the **Department of Health Hotline** immediately at **340-776-1519**.

Reduced Paper Amenities. The following items will be sent/received via email or phone:

- **Credit card for incidentals.** The card you provided for your deposit will be used for incidentals unless you notify us to use an alternate card.
- **Property Map, Guest Directory, and Guest Survey** will be emailed to you prior to arrival or upon check-in.
- **Assumption of Risk & Liability Waiver** should have been sent to you prior to your arrival to complete. If we do not have a signed copy on file for you, we will need you to sign one at check-in.
- **Gratuity slips** for housekeeping will be provided with your departure letter the day before your departure. If you would like to leave gratuity, please complete slip and leave with Front Desk upon your departure.

On Demand Amenities. The following items will no longer be provided automatically, but may be requested upon check-in or during your stay:

- Daily Housekeeping
- Decaffeinated Coffee
- Gallows Point Resort reusable plastic cups

Housekeeping. If you choose to have housekeeping visits during your stay, we ask that you vacate your room during the room service. If you must stay in the room during the cleaning service, please wear a mask.

Pool Use. The pool & hot tub will be open and guests may use at their own risk. Lounge chairs will be spaced 6 feet apart for groups not traveling together.

Mask Use: Masks do not need to be worn in open-air environments such as the pool and sunbathing decks as long as you are at least 6 feet away from other guests outside your travel party. Masks are required on walkways, at drinking water station, guest laundry, in the lobby, reception, shuttle bus, and in the Gallows Point Gift & Gourmet shop.

Fitness Center. The Fitness Center will be open with limited hours from 7am-4pm. Only one family will be allowed in the gym at a time. Please ask Front Desk for key to fitness center and return key to Front Desk after use.

Checking-out. Please call the Front Desk prior to check-out if you have an outstanding balance or if you have any questions about your departure letter/bill. Also notify them of the following:

- What time you plan to depart so they can schedule your departure shuttle to ferry dock.
- How much gratuity you would like to leave for housekeeping, if any, so they can add it to your bill.

Dropbox for keys. Please leave your keys in the drop box located at the front desk prior to departure.

Departure Shuttle. Please note that our shuttle can only take 2 groups at a time. Shuttle runs to ferry dock must be scheduled in advance so as to ensure time for all guests to catch their desired departure ferry.